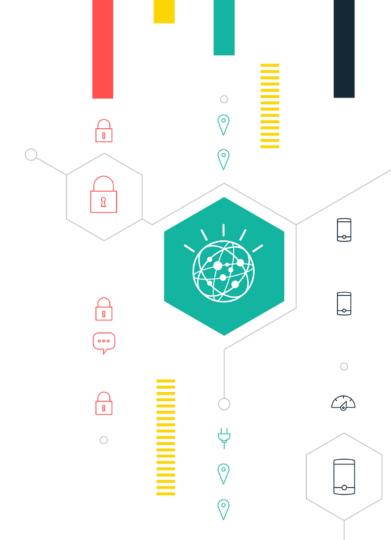
### IBM Watson IoT







"The Internet of Things is going to be a lot like the internet except bigger...."

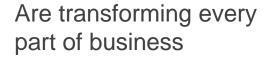
### Gartner top strategic technology trends for 2017

- 1. Al and advanced machine learning
- 2. Intelligent Applications
- 3. IOT
- 4. Virtual and Augmented Reality
- 5. Digital Twin
- 6. Blockchain and distributed ledgers
- 7. Conversational systems
- 8. Mesh app and service architecture
- 9. Digital technology platforms
- 10. Adaptive Security architecture



### IoT is driving disruption of the physical world

### Accelerating advances in technology





Cognitive Analytics



**Cloud Computing** 



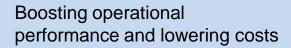
Pervasive Connectivity



Product Lifecycle Management



Embedded sensors









Driving engagement and customer experience







Creating new products and business models











A major grocer is multiplying the effectiveness of their customers' precious time

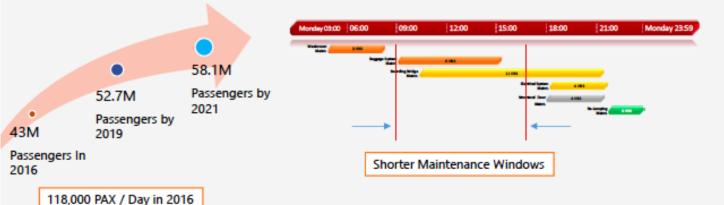
A mesh of shopping assistant utilities helps shoppers plan and execute their busy life...

And creates a non-intrusive way for the grocer to interact....

### A major international airport....

159,000 PAX / Day in 2021

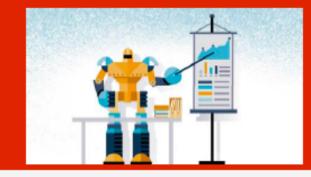






Pit Stop Precision & Efficient Maintenance





Understanding



"I am not feeling well today. My sensors are telling me I am overheating and have unusual vibration. My last service was four days ago and the service completed was a motor replacement. My next scheduled maintenance is in three weeks"

Reasoning



"Based on past failure conditions, I know I am going to fail within the next (3) Days!"

Learning



"I suggest you replace my drive bearing"

### WHY?

### Extend Asset Life





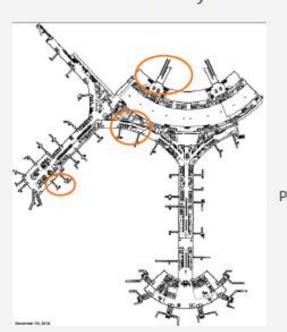


- Optimize asset performance
- Reduce operating cost



### Project scope

The airport teamed with EDI, Arrow Electronics and IBM to implement an IoT pilot project which will deliver real time data for asset health monitoring and predictive failure analytics. The pilot will be focused on three key customer facing systems:





Passenger Boarding Bridge





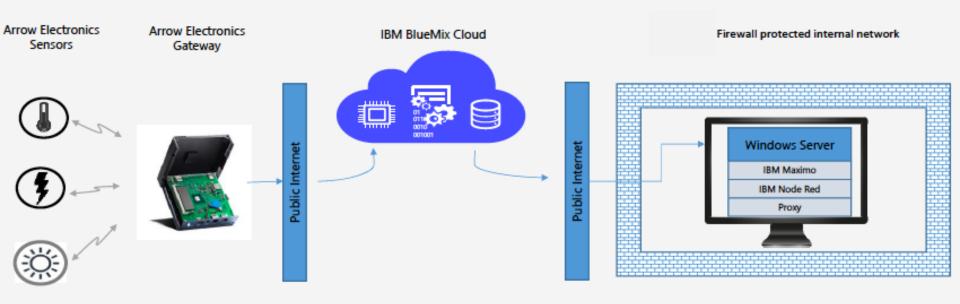
Baggage Handling System Power Turn Conveyor



### Project architecture

### Publish and Subscribe based flow

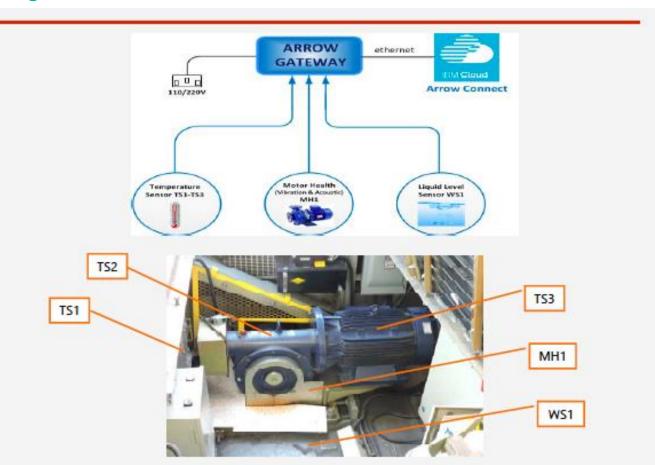
- Sensors connect to Arrow Connect Gateway Arrow Connect Gateway publishes sensor messages to IBM Cloud
- Sensor data is rendered into dashboards using IoT Platform and Node Red
- Node Red used to apply logic and rules to the data so that automatic work orders are produced in Maximo
- Asset meter objects collect data from the IoT Platform by subscribing to meter events
- Data is stored in a cloud based database for longer term historic analysis (Required for predictive analytics)



# Implementation – moving walk sensors and communication



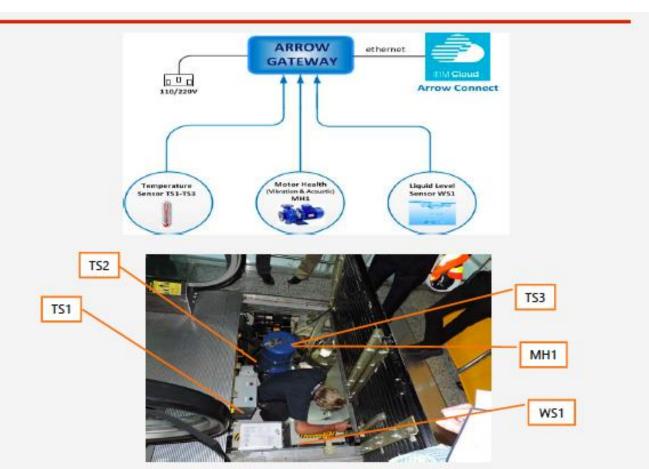
Device	Description	Qty
GW1	Gateway	1
TS1	Ambient Temperature	1
TS2	Gearbox Temperature	1
TS3	Motor Temperature	1
MH1	Motor Vibration/Acoustic	1
W51	Fluid Leakage	1
ENC1	IP-66 Enclosure	1
PS1	DIN Rail Power Supply	1



## Implementation – escalator sensors and communication



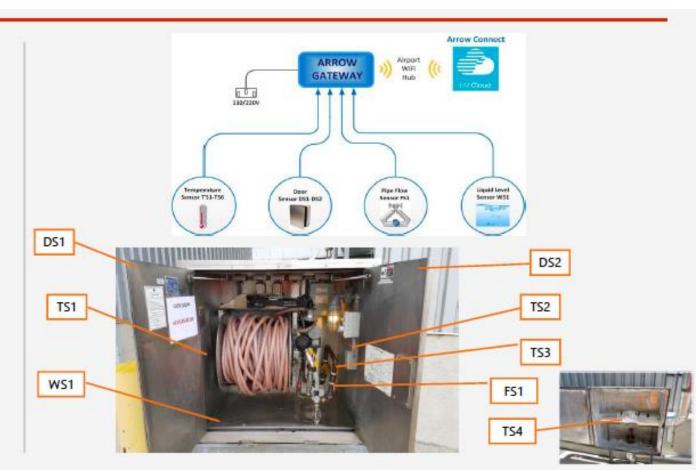
Device	Description	Qty
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WS1	Fluid Leakage	1
ENC1	IP-66 Enclosure	1
PS1	DIN Rail Power Supply	1



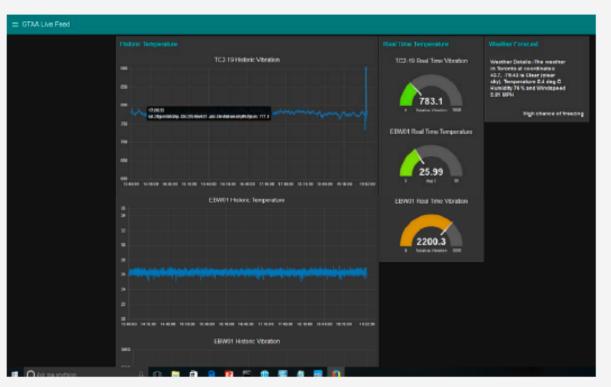
### Implementation – PWC sensors and communication



Device	Description	Qty
TS1,	Heating Pad	2
TS2	Temperature	
TS3	Pipe	1
	Temperature	
T54	Backflow	1
	Cabinet	
	Ambient	
TS5	Cabinet	1
	Ambient	
W51	Drain Leak	1
	Detection	
F51	Water Flow	1
	Detection	
D51D5	Door Open	
2	Sensors x2	
	(Left, Right)	
GW1	SBC/Sensor	1
	Gateway	
ENC1	IP-66	1
	Enclosure	
PS1	DIN Rail Power	1
	Supply	



### Current status of the project



- Sensors have been installed and tested on the BHS, PWC, two PMD's
- Sensor data is being published to the IBM IoT Platform (Bluemix)
- Dashboards present real-time and historic views of the data
- Rules defined to automate the generation of work orders in Maximo and alerts via email

Aerialtronics and Watson IoT
Platform power the first
commercial drones featuring
cognitive computing capabilities

By putting Watson IoT capabilities into flight,
Aerialtronics can help companies open up
expansive number of possibilities to gain insight in
places not easily accessible to humans. Possible
scenarios include helping organizations across
multiple industries, from monitoring city traffic
patterns to inspecting wind turbines, oil rigs and cell
tower optimization.





Ricoh is embedding cognitive capabilities into its whiteboards with the help of IBM Watson.

Ricoh's Cognitive Whiteboard orchestrates, captures and analyzes print, audio and visual data, leveraging Watson Natural Language Classifier APIs. This leads to better collaboration and knowledge retention thanks to Watson IoT's ability to link voice conversation and whiteboard interactions, and then share the transcripts with meeting participants -- translated if needed!





Whirlpool connected appliances provide new link from customers to warranty services, product design and automated retail replenishment

70% decrease expected in customer service call Time – improving service levels and customer sat.

50% reduction projected in service and parts provision costs

Reduces IT costs with cloud-based hosting and solution as a service delivery



public services

Streams, which enables real-time assessment of

vehicle location and activity, along with other KPIs





## A major Canadian water utility

By consuming streaming quality data, asset performance information and SCADA systems information this utility is identifying anomalous trends in water quality in order to respond before they have a problem....

### Getting started with IOT

# **Market Drivers And Barriers**



### Four Market Drivers

- Expanded internet connectivity
- High mobile adoption
- Low-cost sensors
- Large IoT investments

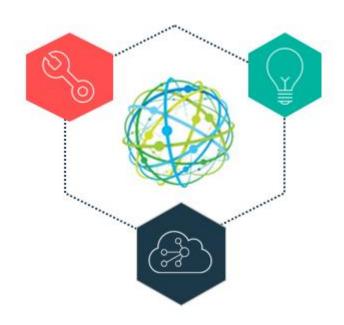


### Four Barriers

- Security concerns
- Privacy concerns
- Implementation problems
- Technological fragmentation

IBM

# Thank You



IBM

IBM Watson IoT 22